

 HOTEL DU LAC Piazza Mazzini 32 22021 Bellagio, Como Tel +39 031 950320 Fax +39 031 951624	HOTEL DU LAC S.r.l. Capitale sociale € 10.400,00 Sede sociale: 22021 Bellagio – Piazza Mazzini n.32 Tel 031-950320 fax. 031-951624 Codice fiscale e partita iva 01973270133 Mail contabilitahoteldulac@gmail.com PEC: hoteldulacsrl@legalmail.it Legale rappresentante: Leoni Luca CODICE DESTINATARIO: L8WH30T	Modello	INFOX
		Revisione	1 aggiornato al 29-10-2018
		Pagina 1 di 1	
Privacy Policy			

This page describes how to manage the site with reference to the processing of personal data of users who consult it. This information is also provided pursuant to art. 13 of EU Regulation 2016/679 applicable from 25 May 2018 – General Regulation for the Protection of Personal Data (hereinafter referred to as GDPR) to those who interact with the web services of HOTEL DU LAC S.R.L. accessible electronically from the address:

<https://www.bellagiohoteldulac.com/>

The information is provided only for the website www.bellagiohoteldulac.com and not for other websites that may be consulted by the user via links and complies with Recommendation no. 2/2001 relating to the minimum requirements for online data collection in the European Union, adopted on 17 May 2001 by the Article 29 Working Party.

OWNER OF THE TREATMENT

Pursuant to art. 4 point 7 of the GDPR 2016/679, the data controller is the company HOTEL DU LAC S.R.L. Based in: Bellagio, Piazza Mazzini, 32 tel: 031950320 fax: 031951624 email: info@bellagiohoteldulac.com

DATA PROTECTION OFFICER

Pursuant to article 37 of the GDPR 2016/679, HOTEL DU LAC S.R.L. has officially appointed a Data Protection Officer (hereinafter referred to as DPO) whose contact details are: Leoni Luca 031950320 – info@bellagiohoteldulac.com

The DPO is available to interested parties for any information concerning the processing of their personal data and the exercise of their rights.

LUOGO DI TRATTAMENTO DEI DATI

The treatments connected to the web services of this site take place at the headquarters of the data controller and the data processor. No data deriving from the web service is communicated to third parties or disseminated.

- Using third-party cookies, processing can also take place outside the European community by Google and the companies that install third-party profiling cookies. In this regard, please refer to the related Cookie Policy for Internet Explorer
<http://windows.microsoft.com/en-US/windows-vista/Block-or-allow-cookies>
- For Safari
<http://www.apple.com/legal/privacy/en-ww/cookies>
- For Chrome
<http://support.google.com/chrome/bin/answer.py?hl=en&hlrm=en&answer=95647>
- For Firefox
<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
- For Opera
<http://help.opera.com/Windows/10.20/en/cookies.html>

The personal data provided by users who request dispatch of informative material are used for the sole purpose of performing the service or provision requested, while some data acquisition forms provide for the possibility of communicating the personal data of the interested party to service providers to comply to the contract and provide the requested services.

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		Revisione	1 aggiornato al 29-10-2018
		Pagina 1 di 1	
Privacy Policy			

TYPES OF DATA PROCESSED

Navigation data

The computer systems and software procedures used to operate this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols. This is information that is not collected to be associated with identified interested parties, but which by their very nature could, through processing and association with data held by third parties, allow users to be identified. This category of data includes the IP addresses or domain names of the computers used by users who connect to the site, the addresses in URI (Uniform Resource Identifier) notation of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, error, etc.) and other parameters relating to the operating system and the user's IT environment. These data are used for the sole purpose of obtaining anonymous statistical information on the use of the site and to check its correct functioning and are canceled immediately after processing. The data could be used to ascertain responsibility in the event of hypothetical computer crimes against the site: except for this eventuality, the data on web contacts do not currently persist for more than thirty days.

- Data provided voluntarily by the user
- The optional, explicit and voluntary sending of e-mails to the addresses indicated on this site involves the subsequent acquisition of the sender's address, necessary to respond to requests, as well as any other personal data included in the message. Specific summary information will be progressively reported or displayed on the pages of the site set up for particular services on request.
- Cookies
- The use of c.d. session cookies (which are not stored permanently on the user's computer and disappear when the browser is closed) is strictly limited to the transmission of session identifiers (consisting of random numbers generated by the server) necessary to allow safe exploration and site efficiency. The so-called Session cookies used on this site avoid the use of other IT techniques potentially prejudicial to the privacy of users' browsing and do not allow the acquisition of personal identification data of the user.
- To be able to choose or modify or be informed in detail of the options available on the use of cookies by HOTEL DU LAC S.R.L. click on Cookie Policy
 - For Internet Explorer
<http://windows.microsoft.com/en-US/windows-vista/Block-or-allow-cookies>
 - For Safari
<http://www.apple.com/legal/privacy/en-ww/cookies>
 - For Chrome
<http://support.google.com/chrome/bin/answer.py?hl=en&hlm=en&answer=95647>
 - For Firefox
<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
 - For Opera
<http://help.opera.com/Windows/10.20/en/cookies.html>

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		Revisione	1 aggiornato al 29-10-2018
		Pagina 1 di 1	
Privacy Policy			

METHOD OF TREATMENT

Personal data is processed with automated tools for the time necessary to achieve the purposes for which it was collected. Specific security measures are observed to prevent data loss, illicit or incorrect use and unauthorized access.

PURPOSE, LEGAL BASIS AND NATURE OF THE PROVISION (EXAMPLE)

The Personal Data you provide through the Site will be processed by HOTEL DU LAC S.R.L. for the following purposes:

- a) purposes related to the execution of a contract of which the interested party is a part or to the execution of pre-contractual measures adopted at his request (e.g.: request for contact via the Contact form, booking requests, adhesion to special offers, etc.). Consent Not required. The legal basis is based on Article 6 para. 1 lit. b) or the treatment is necessary for the execution of a contract of which the interested party is a part or for the execution of pre-contractual measures adopted at the request of the same;
- b) purposes related to the sending of promotional and commercial material via email following the voluntary registration to the Hotel newsletter. It requires the explicit consent of the data subject or the exercise of soft spam. The legal basis is based on Article 6 para. 1 lit. a) of the GDPR 2016/679 or requires the consent of the interested party or the registration to the newsletter is to pursue pursuant to article 6 part.1 lett. f) of the GDPR 2016/679 a legitimate interest on the part of the data controller;
- c) to evaluate possible job applications by acquiring curricula via email as per professional proposals presented in the "Work With Us" section. Requires explicit consent. The legal basis is based on article 111 bis of Legislative Decree 196/2003
- d) profiling purposes through third-party cookies; Necessary consent as per Cookie Policy
- e) research and statistical analysis on anonymous aggregate data, aimed at measuring the functioning of the Site, measuring traffic and evaluating usability and interest to make it more functional and performing; Consent not necessary as the processing of personal data is not configured
- f) purposes related to the fulfillment of laws and regulations; Consent Not Required The legal basis is according to article 6 par. 1 lit. c) of the GDPR 2016/679;
- g) purposes necessary to ascertain, exercise or defend a right in court or whenever the judicial authorities exercise their judicial functions. Consent Not Required The legal basis is according to article 6 par. 1 lit. f) of the GDPR 2016/679 or the processing is necessary for the pursuit of a legitimate interest of the owner;
- h) purposes related to the fulfillment of laws and regulations; Consent Not Required. The legal basis is according to article 6 par. 1 lit. f) of the GDPR 2016/679 or the processing is necessary to fulfill a legal obligation to which the data controller is subject;

TRANSFERS OF PERSONAL DATA TO THIRD COUNTRIES OR INTERNATIONAL ORGANIZATIONS

Some of the Personal Data of the interested party are transferred to Recipients located outside the European Community. HOTEL DU LAC S.R.L. ensures that the electronic and paper processing of your Personal Data by the Recipients takes place in compliance with the Applicable Regulations which has a legal scope of applicability outside the EU.

Otherwise, the transfers are based alternatively on an adequacy decision or on the Standard Model Clauses approved by the European Commission as well as in compliance with the Privacy Shield principles in the case of transfers to the USA.

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		Revisione	1 <i>aggiornato al 29-10-2018</i>
		Pagina 1 di 1	
Privacy Policy			

FIELDS OF COMMUNICATION OF PERSONAL DATA

The personal data acquired through the website in question may be communicated to:

- the web agency for the management and technical assistance of the website;
- to Public Bodies or Offices according to legal and/or contractual obligations;
- third-party companies that host the website;

From the data controller it is possible to request the updated list of external managers appointed pursuant to art. 28 of the GDPR 2016/679

DATA RETENTION

HOTEL DU LAC S.R.L. will process the user's Personal Data for the time strictly necessary to achieve the purposes indicated in this information and up to the time allowed by Italian law to protect one's interests (Article 2947(1)(3) of the Civil Code).

The user will remain registered in the company newsletter until he exercises the right of cancellation which can be exercised simply with a simple click directly from the email received.

AUTOMATED TREATMENTS

HOTEL DU LAC S.R.L. does not send profiled emails, however it does use profiling cookies. For details of the profiling cookies used and their interaction with social tools, consult the Cookie Policy.

- For Internet Explorer
<http://windows.microsoft.com/en-US/windows-vista/Block-or-allow-cookies>
- For Safari
<http://www.apple.com/legal/privacy/en-ww/cookies>
- For Chrome
<http://support.google.com/chrome/bin/answer.py?hl=en&hlrm=en&answer=95647>
- For Firefox
<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
- For Opera
<http://help.opera.com/Windows/10.20/en/cookies.html>

SECURITY BOOKING SYSTEM

FastBooking uses the credit cards provided at the time of booking in compliance with the PCI DSS security protocol (Data Security Standard of the Payment Card Industry). All information sent to this site, if in an SSL session, is encrypted and protected against disclosure to third parties.

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		Revisione	1 <i>aggiornato al 29-10-2018</i>
		Pagina 1 di 1	
Privacy Policy			

RIGHTS OF INTERESTED PARTIES

The user can freely exercise the rights referred to in articles 15 and following of the GDPR 2016/679 or:

- revoke consent at any time. The User can revoke the previously expressed consent to the processing of his Personal Data;
- oppose the processing of their Data. The User can object to the processing of their Data when it occurs on a legal basis other than consent;
- access their Data. The User has the right to obtain information on the Data processed by the Data Controller, on certain aspects of the processing and to receive a copy of the Data processed;
- check and ask for rectification. The User can verify the correctness of his Data and request its updating or correction;
- obtain the limitation of the treatment. When certain conditions are met, the User can request the limitation of the processing of their Data. In this case, the Data Controller will not process the Data for any other purpose than their conservation;
- obtain the cancellation or removal of their Personal Data. When certain conditions are met, the User can request the cancellation of their Data by the Owner;
- receive their data or have them transferred to another holder. The User has the right to receive their Data in a structured format, commonly used and readable by an automatic device and, where technically feasible, to obtain its transfer without obstacles to another holder. This provision is applicable when the Data are processed with automated tools and the processing is based on the User's consent, on a contract of which the User is a party or on contractual measures connected to it;
- propose a complaint. The User can lodge a complaint with the competent personal data protection supervisory authority or take legal action.

How to exercise your rights

HOTEL DU LAC S.R.L. has adopted an organizational process to facilitate the exercise of the rights of the interested parties. In this regard, it is sufficient to contact the Management of the company at the email address: info@bellagiohoteldulac.com

UPDATE AND REVIEW

The privacy policy was updated on 15.11.2021 to Revision 1 and may be subject to future revisions